



# WeR@Home™

## Privacy Policy

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## PRIVACY POLICY

This Privacy Policy is incorporated by reference into the Essence Security International (E.S.I.) Ltd. End User License Agreement ("**EULA**").

Capitalized terms not defined in this Privacy Policy have the meaning given to them in the EULA. In this Privacy Policy, we refer to Essence Security International (E.S.I.) Ltd and its subsidiaries and associated companies as "**we**" or "**us**" or "**our**", and we refer to you as "**you**" or "**your**".

This Privacy Policy is to inform you of our policies and procedures regarding the collection, use and disclosure of information we receive when you do any of the following ("**Relevant Services**"):

- (i) You use the Service
- (ii) You download the WeR@Home™ Application
- (iii) You install or use the WeR@Home™ Application
- (iv) You visit the Essence website at [www.essence-grp.com](http://www.essence-grp.com) (the "**Site**").

By using the Relevant Services, you fully understand and unambiguously consent to the terms of this Privacy Policy including the collection, use, and processing of such information according to the terms of this Privacy Policy. If you do not agree to the terms of this Privacy Policy, you must not use the Relevant Services.

## Information Collection

### Personally Identifiable Information

In the course of using the Relevant Services, we might ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("**Personal Information**"). Personal Information may include, but is not limited to, your name, country of residence, email address and website address.

### Non-Personally Identifiable Information

When you use the Relevant Services (whether such use is performed on the System or a Device, on the Site or on a website of one of our partners or other third parties), we collect information regarding your use of the Relevant Services, and information that your browser sends whenever you visit a site or online service, including, without limitation, your computer's Internet Protocol (IP) address, browser type, the web page you were visiting before, and information for which you search.

When you use a widget or any other tool offered by us, whether on the System or a Device, on the Site or on a third-party website, including a website owned or operated by you, we may record data related to that activity, the deployment of the widget or tool and any other account related data.

Like many websites, we use “cookies” to collect information. A cookie is a small data file that we transfer to your computer’s hard disk for record-keeping purposes. You can instruct your browser, by changing its options, to stop accepting cookies or to prompt you before accepting a cookie from the website you visit. If you do not accept cookies, however, you may not be able to use all portions of the Site or all functionality of the Relevant Services.

We may present links in a format that enables us to keep track of whether these links have been followed.

## Use of Your Information

We may use your information to:

- Communicate with you
- Manage, analyse, and improve our services

We may use the email address you give us for informational, operational, and management purposes such as account management and verification, customer service, and system maintenance.

We may anonymize and aggregate data collected through the use of the Relevant Services and use that data for any purpose.

### Third Party Sites

This Privacy Policy applies only to Relevant Services provided on the System or a Device under your control, or on the Site. The Site may include links and references to the websites of others or third party advertisers. These other sites may place their own cookies or other files on your computer, collect data or solicit personal information from you. Other websites follow different rules regarding the use or disclosure of the Personal Information that you submit. We encourage you to read the privacy policies and other terms of the other websites. We do not review, approve, monitor, endorse, warrant, or make any representations with respect to such websites. In no event will we be responsible or liable, directly or indirectly, to anyone for any loss or damage arising from such sites, including without limitation for your use of such website and for any information submitted by you, or otherwise collected by such websites.

### 1. Our Policy Toward Children

We do not knowingly collect personally identifiable information from children under the age of 18. If a parent or guardian becomes aware that his or her child has provided us with Personal Information without their consent, he or she should contact us at [info@essence-grp.com](mailto:info@essence-grp.com). If we become aware that a child under 18 has provided us with Personal Information, we will delete such information from our files.

## **2. Security**

We are concerned with safeguarding your information. We employ a variety of safety measures designed to protect your information from unauthorized access and disclosure. However, we cannot guarantee that your personal information or private communications will always remain private and secure.

## **3. International Processing or Transfer**

Your information may be processed or transferred outside of your state, where the privacy laws may not be as protective as those in your jurisdiction.

## **4. Sharing**

We do not rent, sell, or share your information with any third party without your permission. (For the removal of doubt, we may use third party contractors to store or process your information.)

## **5. Disclosure**

We reserve the right to disclose any information obtained by us, including but not limited to Personal Information and Non-Personally Identifiable Information, (i) if required by law or by any governmental authority; or (ii) in case of emergency; or (iii) to a successor entity in connection with a merger, acquisition, bankruptcy or sale of all or substantially all of our assets.

## **6. Contacting Us**

If you have any concerns or questions about this Privacy Policy, please contact us at [info@essence-grp.com](mailto:info@essence-grp.com).

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